Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: J & J	CHAPTER 100.1
Address: 94-276 Pupukoae Street, Waipahu, Hawaii	Inspection Date: May 8, 2019 Annual

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-9 Personnel, staffing and family requirements. (e)(3) The substitute care giver who provides coverage for a period less than four hours shall: Be currently certified in first aid; FINDINGS Substitute caregiver (SCG) #3, no first aid certification.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Substitute Caregiver # 3 went for First Aid Certification 5-16-19 at Healthcare School of Hawaii	5-16-19
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-9 Personnel, staffing and family requirements. (e)(3) The substitute care giver who provides coverage for a period less than four hours shall:	PART 2 <u>FUTURE PLAN</u>	
ās	Be currently certified in first aid; FINDINGS Substitute caregiver (SCG) #3, no first aid certification.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future before I let any substitute caregiver to any substitute caregiver to work in the facility for a work in the facility for a greater period than four first be currently certified in first aid.	5-16-19
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-13 Nutrition. (1) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #1, no evidence menu available for special diets. Posted regular menu had written notes for each resident with a special diet order in the footer. For Resident #1, diet order (4/1/19) reads "Heart Healthy 2 gm Na Pureed." Posted menu note in the footer for resident reads "Heart Healthy 2 gm Na Pureed Thick-it, Liquid Nectar consistency."	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Resident # 1 was discharge from the facility 5-11-19 from the facility 5-11-19 to a Foster Home.	3-11-19
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	§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #1, no evidence menu available for special diets. Posted regular menu had written notes for each resident with a special diet order in the footer. For Resident #1, diet order (4/1/19) reads "Heart Healthy 2 gm Na Pureed." Posted menu note in the footer for resident reads "Heart Healthy 2 gm Na Pureed Thick-it, Liquid Nectar consistency."	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future I have to ask help to a registered dietician to assist me in the planning to assist me in the planning or I have to go for special out fraining	7-19-19
	,		19 JUL 22 P3:01

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
M	§11-100.1-15 Medications, (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1	
	FINDINGS Resident #1, discrepancy between manually signed order and electronically signed orders on same date as follows:		
	 Electronically signed order (2/13/19) reads, "Carvedilol 25 mg tab, 1 tab twice a day with meal (increased dose)." Manually signed order (2/13/19) reads, "Carvedilol 12.5 mg BID po.) However, the medication administration record (MAR) 2/13/19 reads, "Carvedilol 12.5 mg BID for HTN hold SBP <100 mmg or HR < 60" continued. Electronically signed order (2/27/19) reads, "Resume Lasix 20 mg QD." Manually signed order (2/27/19) reads, "Lasix 20 mg I BID po." MAR on 2/27/19 reads, "Lasix 20 mg I BID po" continued. 	Correcting the deficiency after- the-fact is not practical/appropriate. For this deficiency, only a future plan is required. Resident # 1 was duckage 5-11-19 to a Fosterhome	
			19 111 22

·	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
	FINDINGS Resident #1, discrepancy between manually signed order and electronically signed orders on same date as follows: 3. Electronically signed order (2/13/19) reads, "Carvedilol 25 mg tab, 1 tab twice a day with meal	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? 3. In the future I have to call	
	(increased dose)." Manually signed order (2/13/19) reads, "Carvedilol 12.5 mg BID po.) However, the medication administration record (MAR) 2/13/19 reads, "Carvedilol 12.5 mg BID for HTN hold SBP <100 mmg or HR < 60" continued.	IT DOESN'T HAPPEN AGAIN? 3. In the future I have to call the primary care physician to clarify which to use electronically or manually signed arder. To have to	7-19-19
ż.	4. Electronically signed order (2/27/19) reads, "Resume Lasix 20 mg QD." Manually signed order (2/27/19) reads, "Lasix 20 mg I BID po." MAR on 2/27/19 reads, "Lasix 20 mg I BID po" continued.	4. In the falure to use electronics	ey
	· i	or manually signed order. In the future if this happen again about have to make my own physicians record.	
.1.		record.	79 , 111 2
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1, order (3/18/19) at emergency room reads, "Increase Lasix 40 mg BID today- see MD tomorrow." No evidence in MAR that this one time order made available.	PART 1	
	Correcting the deficiency after- the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	7-19-19
	Resident # 1 was discharge 5-11-19 to a Foster Home	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Ø	§11-100.1-15 <u>Medications.</u> (m) All medications and supplements, such as vitamins,	PART 2	
	minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date,	<u>FUTURE PLAN</u>	
	time, name of drug, and dosage initialed by the care giver.	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	FINDINGS Resident #1, order (3/18/19) at emergency room reads,	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	"Increase Lasix 40 mg BID today- see MD tomorrow." No evidence in MAR that this one time order made available.	1. In the future I have to	
		call primary case physician	
		call primary case physician for clarification. I did call but according to the medical decretary primary doctor is out of primary doctor is out of town for a month vocation town for a published Care 3. There's a published Care	
		2. I did call becretary	
ě		primary doctor is out of	
		town for a month vocation	7-19-19
		3. There's a substitute tell	
		physician or discontinue	<u>.</u>
		I because it is one the	
		ander & gas Laser 40 mg	61.
		3. There's a pubstitute Care physician but can't tell physician but can't tell physician but can't tell if I continue or discontinue if I continue or discontinue if I continue of the order L just continued the order L just continued the current order Laser 40 mg current order Laser 40 mg till-le purmany physicial can till-le purmany physicial can book.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Documentation of primary care giver's assessment of resident upon admission;	PART 1	
FINDINGS Resident #1, primary care giver (PCG) assessment incomplete upon admission: 1. Physician certified (1/30/19) resident as non self-preserving; however, PCG indicates (2/2/19) certified as self-preserving. 2. Physician orders (2/2/19) compression stockings daily and fluid restriction 2 L/day; however, no evidence of orders available in assessment. 3. No signature by the resident upon admission.	deficiency, only a future plan is required.	5-11-19
	Resident # 1 was discharge 5-11-19 to a Fosta Home	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Documentation of primary care giver's assessment of resident upon admission; FINDINGS Resident #1, primary care giver (PCG) assessment incomplete upon admission: 1. Physician certified (1/30/19) resident as non self-preserving; however, PCG indicates (2/2/19) certified as self-preserving. 2. Physician orders (2/2/19) compression stockings daily and fluid restriction 2 L/day; however, no evidence of orders available in assessment. 3. No signature by the resident upon admission.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I. In the future I have to complete the assessment document it and let it be signed by resident 2. I have to call physician to clarify about fluid restr 4 compression stockings to make an arder that I had to continue t should all be documented	1-19-19 Hos
		79 . 11. 22 . 23 %

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(1) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Conduct a comprehensive assessment of the expanded ARCH resident prior to placement in an expanded ARCH, which shall include, but not be limited to, physical, mental, psychological, social and spiritual aspects; FINDINGS Resident #1, no documentation in the comprehensive assessment on which to address the following: 1. Dysphagia and 2. Orders (2/2/19) regarding daily fluid restriction, special diet and compression hose stockings	Correcting the deficiency after- the-fact is not practical/appropriate. For this deficiency, only a future plan is required. Resident # 1 was disclaye 5-11-19 To a Foster three	5-11-19
		19 JH 22 P

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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		19 JUL 22 P3:01

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions; FINDINGS Resident #1, the care plan did not reflect a change in diet ordered on 4/16/19.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Resident # 1 is discharge 5-11-19 to a tosta Home	5-11-19
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§11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions; FINDINGS Resident #1, the care plan did not reflect a change in diet ordered on 4/16/19.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future I have to let case manager to update let case manager to update care plan upon admission care plan upon admission to be about the documented of the docum	7-19-19
	S	.19 TN 55 b3

Licensee's/Administrator's Signature: How &. Carly

Print Name: FLORA B. CADIZ

Date: 7 - 19 - 19